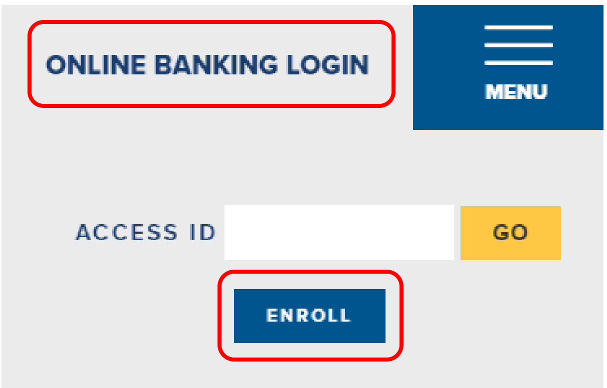
Enrolling for e-Statements

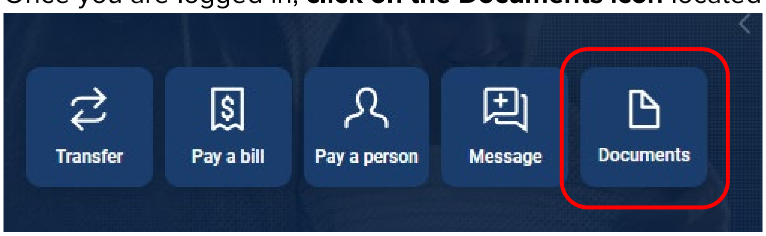
At Fidelity Bank & Trust, we are proud to offer e-Statements as a convenient option through Online or Mobile Banking. Follow the directions below to get started receiving your e-Statements today!

HOW TO ENROLL FOR E-STATEMENTS

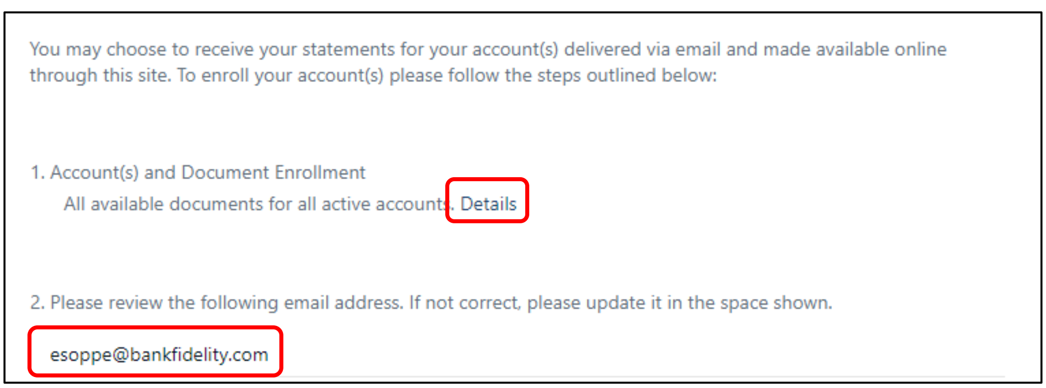
Login to your Online/Mobile Banking account. If you are not currently enrolled in our e-Banking platform, visit www.bankfidelity.bank, and click on ENROLL by selecting ONLINE BANKING LOGIN next to the menu.



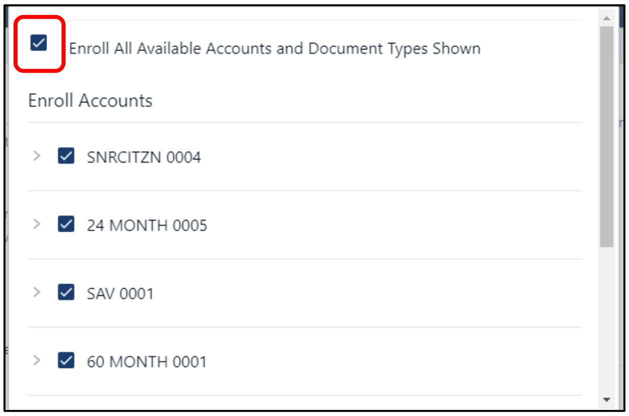
Once you are logged in, **click on the Documents icon** located in your dashboard.



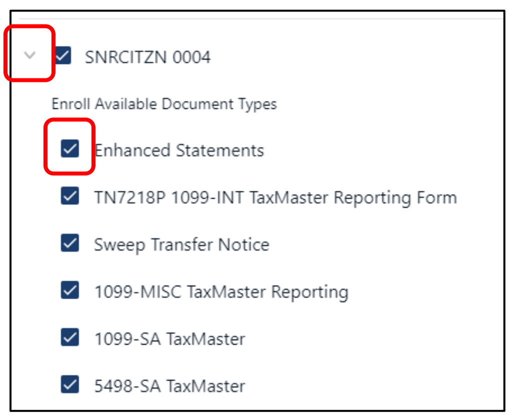
Click on Details to see a list of accounts that can be enrolled for e-statements and **review your email address.**



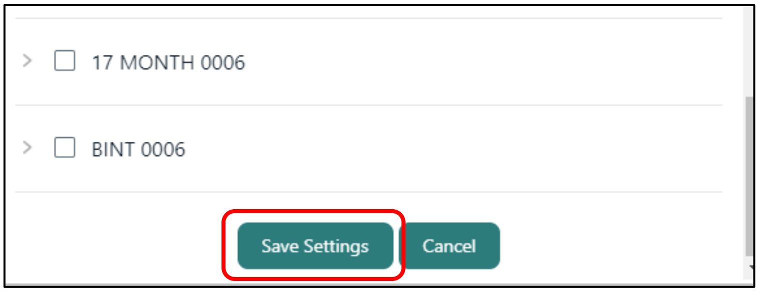
Select account(s) you want to receive an e-statement for.
Tip: If you only want to enroll certain accounts, uncheck the top box “Enroll All Available Accounts and Document Types Shown.” You can then manually select the accounts you would like to receive e-statements for.



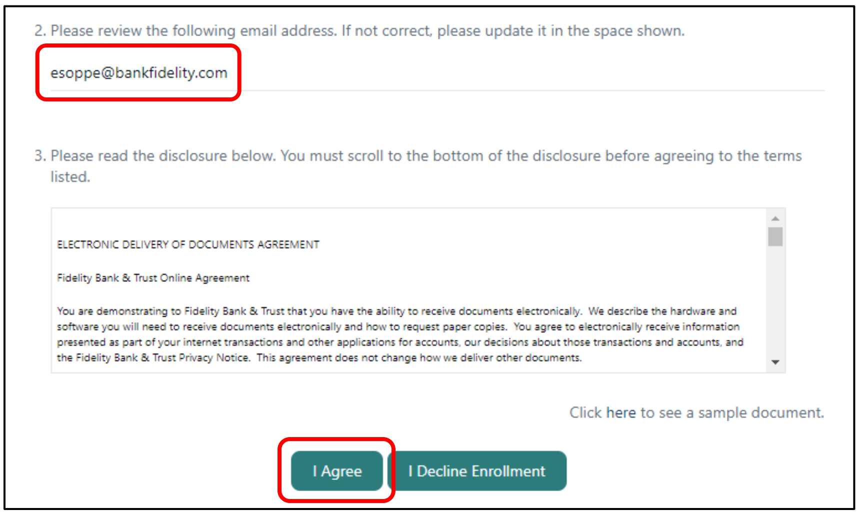
Optional: Select document(s) you want to receive an e-statement for on account(s) selected. If an account is selected (box is checked next to the account number), the account will be enrolled for all document types including e-statements, sweep transfer notices and tax documents (if applicable).
Tip: You can manually edit documents you wish to unenroll for e-statements by clicking the down arrow next to the account. Please note, you must have the Enhanced Statements box checked in order to be enrolled for e-statements.



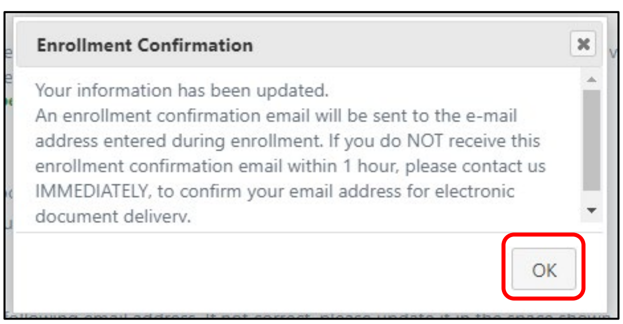
Once you have completed your selection of accounts and documents to enroll for e-statements, **select Save Settings** by scrolling to the bottom of the screen.



Verify your email address is correct, and **click I agree** to the Electronic Delivery of Document Agreement.



Click OK on the Enrollment Confirmation screen.



Once you confirm, you will be directed to the documents screen.
Tip: The next time your statement is cycled, you will be able to retrieve it from this page.

An **email will be sent from fbtmobile@bankfidelity.com** confirming you have enrolled for e-statements listing the account(s) and document(s) enrolled.

Reply Reply All Forward IM

Wed 10/11/2023 3:29 PM

FBT - Mobile

[EXTERNAL]eStatements Enrollment Information

To Emily Soppe

If there are problems with how this message is displayed, click here to view it in a web browser.

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Congratulations on going GREEN by enrolling in Fidelity Bank & Trust's Electronic Document Delivery. We have received your request to add or change documents currently being delivered to you through E-Statement Services.

- **SAV 0001**
  - Enhanced Statements

If you did not make this change or have any questions, please contact the Fidelity Bank & Trust eBanking Department at 800-403-8333 or fbtmobile@bankfidelity.com. This email is legitimate. The security phrase selected during enrollment is:

You are now enrolled for e-Statements! e-Statements will be generated for the account(s) selected going forward (not available for past statements). A paper statement will no longer be mailed. Please contact 800.403.8333 for further assistance or questions.

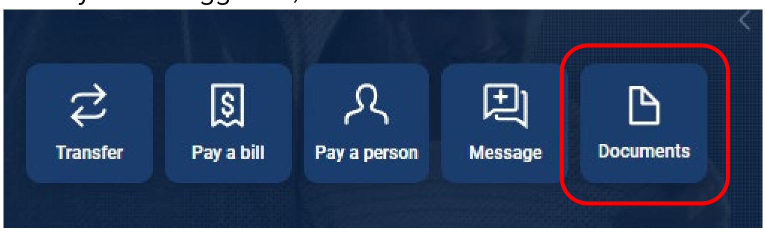
Enrolling additional account(s) for e-Statements

At Fidelity Bank & Trust, we are proud to offer e-Statements as a convenient option through Online or Mobile Banking. Follow the directions below if you currently have an account enrolled for e-Statements and would like to enroll additional account(s) and/or documents.

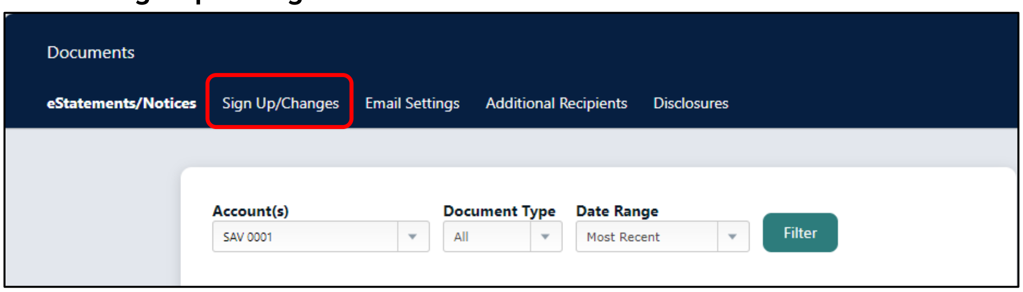
HOW TO ENROLL ADDITIONAL ACCOUNT(S) FOR E-STATEMENTS

Login to your Online/Mobile Banking account.

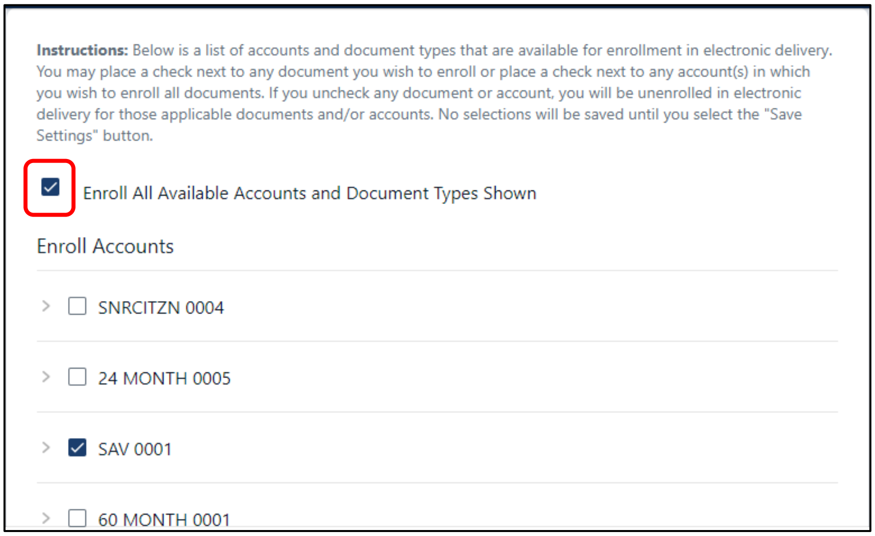
Once you are logged in, **click on the Documents icon** located in your dashboard.



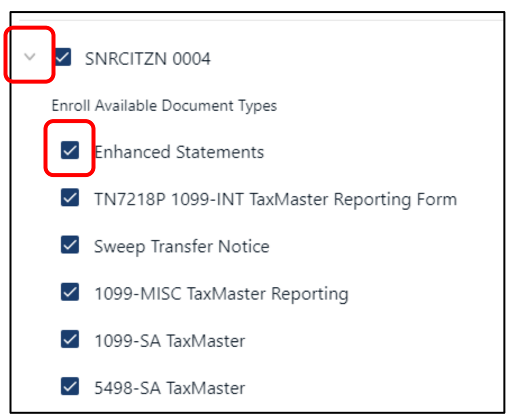
Click on Sign Up/Changes.



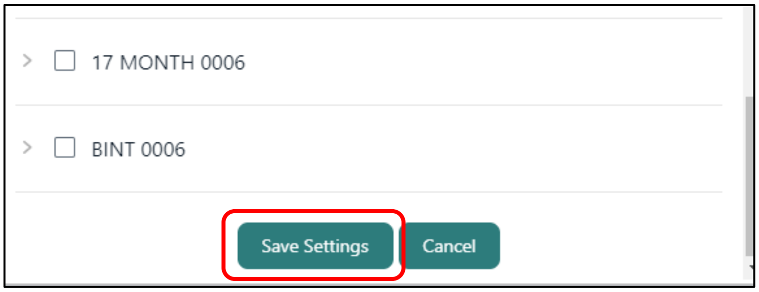
Select account(s) you want to receive an e-statement for. Please note, a checkmark next to the account indicates enrollment of e-statements for all available document types.
Tip: If you only want to enroll certain accounts, uncheck the top box "Enroll All Available Accounts and Document Types Shown." You can then manually select the accounts you would like to receive e-statements for.



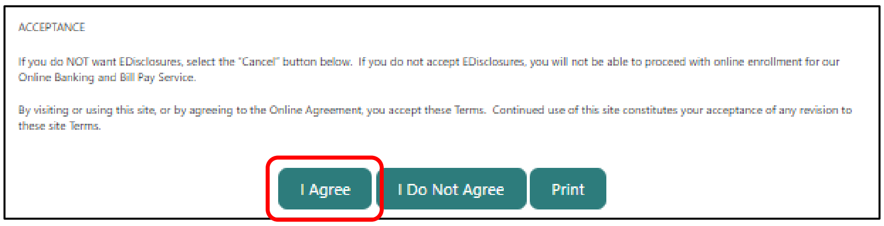
Optional: Select document(s) you want to receive an e-statement for on account(s) selected. If an account is selected (box is checked next to the account number), the account will be enrolled for all document types including e-statements, sweep transfer notices and tax documents (if applicable).
Tip: You can manually edit documents you wish to unenroll for e-statements by clicking the down arrow next to the account. Please note, you must have the Enhanced Statements box checked in order to be enrolled for e-statements.



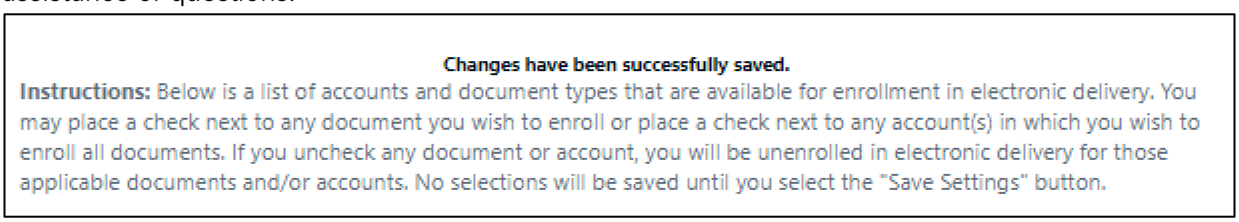
Once you have completed your selection of accounts and documents to enroll for e-statements, **select Save Settings** by scrolling to the bottom of the screen.



The Electronic Delivery of Document Agreement will appear after you Save Settings. Review the agreement and **click I agree** to accept the terms.



Your changes in e-Statement enrollment have been saved! e-Statements will be generated for the account(s) selected going forward (not available for past statements unless the account was previously enrolled). A paper statement will no longer be mailed. Please contact 800.403.8333 for further assistance or questions.



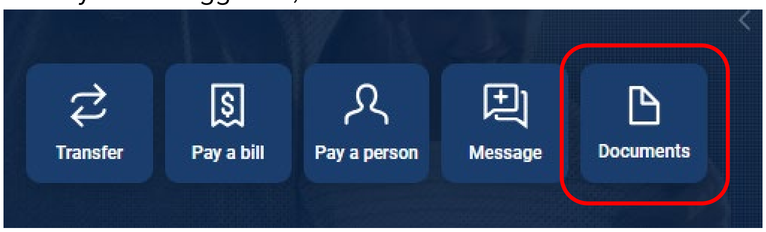
Viewing e-Statements

At Fidelity Bank & Trust, we are proud to offer e-Statements as a convenient option through Online or Mobile Banking. Once enrolled for e-Statements, you will receive an email (to the email address on file) when your statement is generated. Follow the directions below to view.

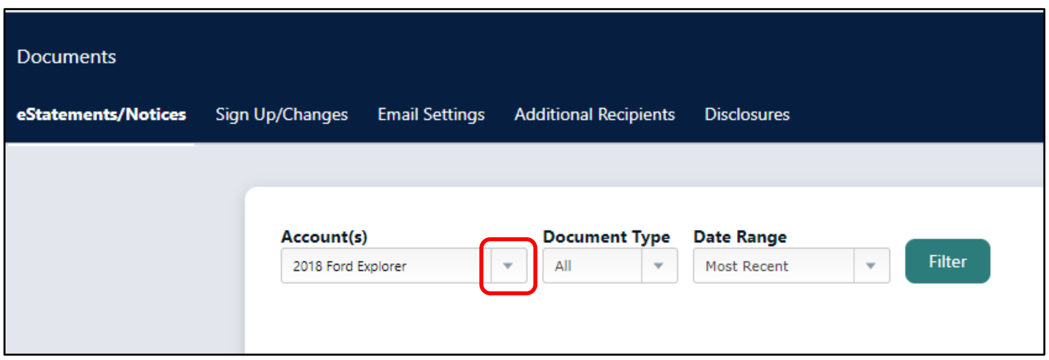
HOW TO VIEW YOUR E-STATEMENTS

Login to your Online/Mobile Banking account.

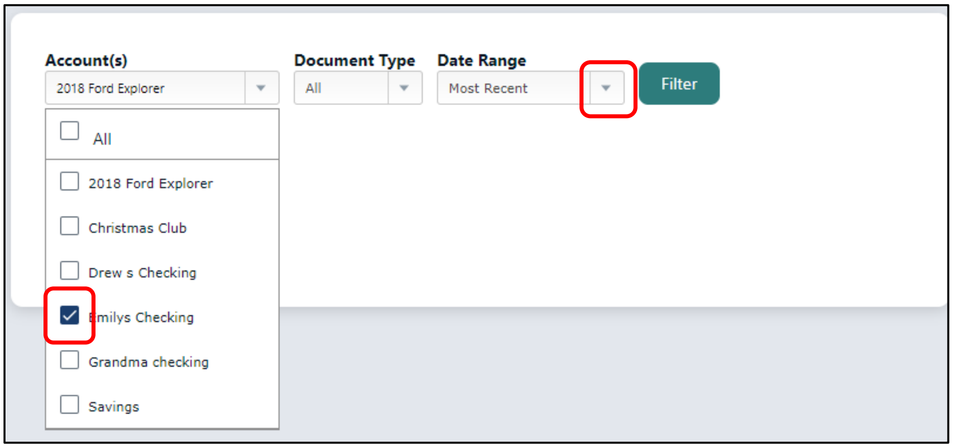
Once you are logged in, **click on the Documents icon** located in your dashboard.



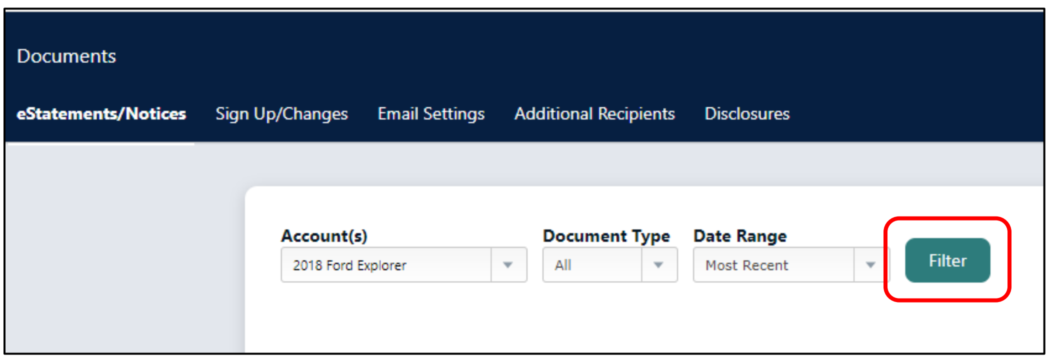
Your default account will show in the **Account(s)** dropdown. **Click the dropdown** (down triangle) to select another account, or to select multiple accounts. Please note, we are unable to select which account is the default.



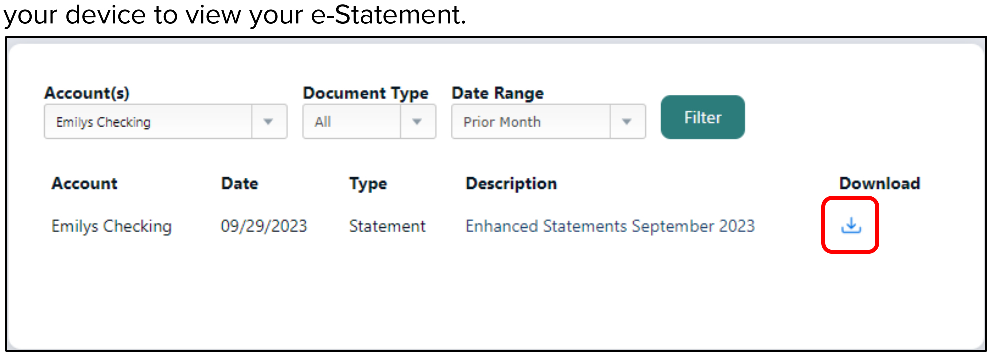
Select the account(s) you would like to view an e-Statement for by using the **Account(s)** dropdown. Please note, a checkmark next to the account indicates your selection.
Tip: Select the **Date Range** dropdown to view an e-Statement prior to the current statement. e-Statements are stored for 18 months. If your account has not been enrolled for 18 months, you can view e-Statements beginning the first month after enrollment.



Once selections are made, **click Filter.**



Click on the Download icon to view your e-Statement. Please note, you must be able to view PDFs on your device to view your e-Statement.



You can now view your e-Statements! e-Statements can be printed or saved to your device accordingly. Please contact 800.403.8333 for further assistance or questions.